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Solutions & Success
The Inside Story

St. Louis Union Chooses The Miller Group For Microsoft 365 Migration

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Migrating from one application to another can be a complicated process, especially when your emails are on the line. Do you need expert assistance managing your migration to Microsoft 365?

As the leading name in cloud business productivity software, Microsoft Office 365 has a vast range of services and features designed to help you and your employees do more each day. Case in point: Microsoft Outlook.

Outlook is among the most popular email and calendar applications used in the business world today. In fact, a client recently reached out to The Miller Group team specifically for help in migrating from an archaic email solution to Microsoft 365 and Outlook.

The Problem

This St. Louis union was relying on an outdated and ineffective email client. It was difficult to use, slow to respond, and directly affected the productivity of this organization's staff members.

The union's leadership knew they couldn't keep using this archaic email service. They wanted to migrate their emails and contacts to Microsoft 365 and Microsoft Outlook but didn't know where to begin.

That's why they enlisted The Miller Group's expert assistance.

The Solution

We carefully planned out this project to seamlessly move this St. Louis union's accounts and data from the old email service to Microsoft 365.

We used a key tool that emailed a link to all the union staff members, which allowed them to directly install the migration tool on their work PCs. This tool led each user through a simple process to set a new password for their Microsoft 365 accounts.

We monitored and worked with the users to ensure everyone responded and was ready for the migration. On the planned migration day, The Miller Group ensured that technicians were available to assist users with any issues that came up post-migration.

After the migration was fully completed, we assisted in setting up email aliases, and upgrading Microsoft 365 on all the machines from any unsupported versions of Office to the latest version available, as needed.

The Result

Migrating from one business technology to another isn't necessarily a simple process, but with the right strategy, you can make it as painless as possible.

When preparing for your migration to Outlook, it's important to plan efficiently and thoroughly. That's why The Miller Group Partners follows a careful process for helping clients like this St. Louis union to undergo the migration from one email client to another.

In the end, the project proceeded flawlessly. That's why this union's staff rated our service 5/5 stars.



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